

AGENDA MANAGEMENT SHEET

Name of Committee Nuneaton and Bedworth Area Committee

Date of Committee 24 May 2006

Report Title Nuneaton and Bedworth Area Business Plan 2005/06 Year-end Report

Summary This report advises on performance milestones as at the year-end.

For further information please contact: Heather Shearer
Nuneaton and Bedworth Area Manager
Tel: (01827) 721084
heathershearer@warwickshire.gov.uk

Would the recommended decision be contrary to the Budget and Policy Framework? No.

Background papers None

CONSULTATION ALREADY UNDERTAKEN:-

Details to be specified

- Other Committees
- Local Member(s) Applies to all Members of the committee
- Other Elected Members
- Cabinet Member
- Chief Executive
- Legal Sarah Duxbury
- Finance
- Other Chief Officers David Carter, Strategic Director of Performance and Development
- District Councils
- Health Authority
- Police

Other Bodies/Individuals

FINAL DECISION YES

SUGGESTED NEXT STEPS:

Details to be specified

Further consideration by this Committee

To Council

To Cabinet

To an O & S Committee

To an Area Committee

Further Consultation

Agenda No

Nuneaton and Bedworth Area Committee - 24 May 2006.

Nuneaton and Bedworth Area Business Plan 2005/06 Year-end Report

Report of the Strategic Director - Policy and Development

Recommendation

That the Nuneaton and Bedworth Area Committee:

Comments on progress made against milestone targets contained in the 2005/06 Area Business Plan.

1.0 Introduction

- 1.1 The 2005/06 Nuneaton and Bedworth Area Business Plan was agreed by this Area Committee on 15 June 2005. It contained details of actions and milestone targets proposed for delivery by Warwickshire County Council Departments in the Nuneaton and Bedworth area over a 12-month period. The plan was based around the six Corporate Objectives of the County Council and sought to illustrate the ways in which the County Council, as a strategic authority, tailored and delivered its services to address local needs. The following report outlines the council's success in delivering those actions.
- 1.2 This report looks back on the year 2005/06 and assesses the progress that has been made by departments in pursuing the various milestone targets and actions that they set out to reach a year ago as set out in **Appendix A**.

2.0 2005/06 Actions and Performance

- 2.1 Members will note that the colour coding or traffic lighting used in this report differs from that used in previous years in that it uses the red, blue and green system. The decision to use a new system was made by the Corporate Policy Reference Group in February 2006 in response to stated concerns that the red, amber, green system, with its generic tolerances of 6 months delay or plus or minus 10% against performance was inflexible. It is important that the reader appreciates that the new system involves more than just a change in the colours used, rather it shifts the emphasis very firmly so that the objective must be to **hit** the target. In the past it has been considered acceptable to

exceed a target. To do so is not necessarily considered acceptable as it suggests that either excess resources have been used or projects have been inadequately planned.

- 2.2 A second refinement to the monitoring and reporting system is that tolerances against targets are to be less forgiving but more flexible. This means that where a tolerance of plus or minus six months was previously used, that has now been reduced to two months for the majority of milestone targets. The expectation is that this new system will not only enhance Members' and our customers awareness of the quality of service we are providing, but will also aid directorates in their planning of local service delivery. The table below summarises the new system.

Milestones	
RED	- Greater than or equal to 2 months after the Milestone Date
BLUE	- Between 0 and 2 months after the Milestone Date
GREEN	- Before the Milestone Date

3.0 Summary

- 3.1 This report has reviewed the progress of service delivery by Departments during 2005/06 and the views of the Area Committee are now sought on these achievements.
- 4.2 The July 2006 meeting of the Nuneaton and Bedworth Area Committee can expect a report on performance against indicators for 2005/06 and the new targets and actions for 2006/07.

DAVID CARTER
Strategic Director - Policy and
Development

Shire Hall
Warwick

25 April 2006

Warwickshire County Council Nuneaton and Bedworth Area Business Plan 2005/06

Appendix A

Nuneaton and Bedworth Area Business Plan 2005/06 – Year-end Report

Agenda item 5

The following table, based upon details contained in the Nuneaton and Bedworth Area Business Plan 2005/06, provides a half-year position statement on the County Council's performance against its Milestones/Actions. The table is based around the Corporate Objectives adopted by the County Council.

Using a similar approach to that adopted for performance reporting elsewhere a "traffic light" approach has been adopted. This is explained below.

Milestones/Actions

Object Objectives/Priorities	No. of Objectives / Key Tasks	% of Total	
RED	Greater than or equal to 2 months after the Milestone Date	17	18
BLUE	Between 0 and 2 months after the Milestone Date	45	49
GREEN	Before the Milestone Date	22	24
▪	Deferred or superseded	6	6
	Not Yet Reported	3	3

Promote Lifelong Learning and Personal Development

A. Raise standards of achievement for learners, particularly in schools: focussing on the quality of teaching and learning, curriculum enrichment, support for gifted and talented learners and the capital infrastructure.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
<p>Focus on improving the quality of teaching and learning county-wide through: Implementation of national strategies for numeracy and literacy in:</p> <ol style="list-style-type: none"> 1 Primary education 2 Secondary education 	Single Education Plan	<p>No primary schools are involved in the Intensifying Support Programme. 10 schools are involved in the Primary Leadership Programme until July 2005 and 4 schools for the next academic year.</p> <p>All secondary schools to receive adviser support to implement Secondary National Strategy. Level of support matched to need. Each school supported in chosen Whole School Project.</p>	<p>Primary schools Primary Leadership programme is on track</p> <p>All secondary school receiving support from National Strategy</p>	BLUE
Direct intervention for schools identified by OFSTED as needing help	Single Education Plan	Detailed programme of support (from across the LEA) and monitoring for Stockingford Junior and St Francis Catholic Primary Schools. Summer 2006/ December 2006.	Extensive LEA support being provided to all schools	GREEN
Support towards reaching targets for gifted and talented learners.	Single Education Plan	<ul style="list-style-type: none"> • Fast Track Centres Years 4/5/6 Nicholas Chamberlaine / Ash Green. • Gifted and talented Summer School 'Space School' Years 6/7/8 at Nicholas Chamberlaine/Ash Green. 	Fast Track Centres and Summer schools have taken place as programmed	GREEN

Promote Lifelong Learning and Personal Development

<p>Increase the numbers of young people staying on in education and completing full or part-time courses in post statutory education in schools and FE colleges. (Relates to LPSA2 target and Warwickshire Strategic Plan aim)</p>	<p>Single Education Plan</p>	<ul style="list-style-type: none"> • Provide a programme of activities that facilitate and support progression to post 16 courses (eg ACE, Aimhigher and VocACE) • Provide a programme of flexible, work-related learning opportunities pre 16, which offer national accreditation and progression to FE. • Develop a programme of area based collaborative provision to meet the needs of learners more effectively; ensure that a range of appropriate provision and progression routes are accessible to all learners in each area. 	<p>County ACE and VocACE activities have been enhanced by comprehensive programme of activities funded (£50.000+) by Aimhigher</p> <p>NWHC provides a very comprehensive programme pre-16 with 700+ students participating on the programmes. Opportunities have been enhanced by schools offering work related learning qualifications e.g plumbing</p> <p>Schools and Colleges are beginning to work together more collaboratively in a wider context e.g Joint Teaching Assistant Training Days. Joint activities with 14-19 Co-ordinator for Special Needs to co-ordinate provision for students in Special Needs Schools and Entry Level/Level 1 students in Secondary Schools Autumn Term 2005 to address issue of extending area based collaborative provision and progression routes.</p> <p>Northern Area Implementation Group (s) to be established, it will be formally set up in the summer term (2006) or autumn term 2006 depending on when new Northern Area Coordinator can begin. Decision on whether Northern or Nuneaton and Bedworth and North Warwickshire still to be resolved.</p>	<div style="background-color: #00FF00; text-align: center; padding: 5px;">GREEN</div> <div style="background-color: #00FF00; text-align: center; padding: 5px;">GREEN</div> <div style="background-color: #0000FF; text-align: center; padding: 5px;">BLUE</div> <div style="background-color: #FF0000; text-align: center; padding: 5px;">RED</div>
--	------------------------------	---	---	--

Promote Lifelong Learning and Personal Development

<p>Make best use of buildings and other assets.</p>	<p>Single Education Plan</p>	<p>Work will continue on dealing with high priority building condition and suitability issues and improving access for pupils with disabilities.</p>	<p>Work ongoing</p>	<p>BLUE</p>
	<p>Property Services</p>	<p>Oak Wood Special School due to open September 2005.</p>	<p>Oak Wood School opened in January 2006.</p>	<p>RED</p>
		<p>The Leyland School, Nuneaton and Griff School site Bedworth to be sold for redevelopment.</p>	<p>Planning Consultant's report obtained. Planning and Section 77 consents being sought whereupon properties will be sold 2006/07.</p>	<p>BLUE</p>
		<p>The Griff site at Red Deeps to be retained for use as a Special Referral Unit.</p>	<p>Griff, Red Deeps – likely to be retained for Education purposes – decision due by 30 June 2006.</p>	<p>BLUE</p>

Promote Lifelong Learning and Personal Development

B. Develop Community Learning Plans to counteract the effects of deprivation and disadvantage on standards; and generally, increase participation in learning.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Continue development of universal early years and childcare entitlements for all Warwickshire families through work on: <ul style="list-style-type: none"> • Sure Start, Early Years, Childcare and Children's Centres as part of the Children Act. (relates to LPSA2 target and Warwickshire Strategic Plan aim) 	Single Education Plan	Children Centres established at: <ul style="list-style-type: none"> • Nuneaton Sure Start Local Programme including provision at Our Lady of the Angels RC Infants. • Bedworth Heath based around Bedworth heath Nursery. • Bedworth based around Newdigate Primary, Bedworth Community Centre and Goodyers End Primary • Abbey at Abbey Infants and Hatters Space Community Centre. • 152 child care places allocated to Children Centres with majority in N&B area to be filled by March 2006. • Plan published for Phase 2 of establishment of Children's Centre roll out in N&B area with new centre established at Furnace Fields. • Extending the reach of existing Children Centres in Bedworth and Nuneaton to other local areas. 	<ul style="list-style-type: none"> • On track...building work for Phase 1 centres all to be completed by May 2006. 	BLUE
			<ul style="list-style-type: none"> • Following a slight delay due to planning objections the build commenced in January 2006 with completion by end May 2006. 	BLUE
			<ul style="list-style-type: none"> • On track but with the removal of the Capital development at Goodyers End 	BLUE
			<ul style="list-style-type: none"> • Building work at Hatters Space on track. Completion April 2006. 	BLUE
			<ul style="list-style-type: none"> • On track, using Childminder network to create home based childcare places in addition to group daycare. 	BLUE
			<ul style="list-style-type: none"> • Plans for Phase 2 Childrens Centres submitted to Sure Start Unit in November 2005. Phase 2 event took place in January 2006 . Furnace Fields identified in Phase 2. • On track 	BLUE
Develop "Bookstart" to promote books and reading to the under 3s.	LHTS	Bookstart packs distributed by March 2006: Baby Bag 8-9 month old – 1,400 Plus Bag 2 year olds – 700 My Treasure Chest 3 year olds – 700 Welcome sessions and events – 12	County wide Bookstart 90%, (4,771 packs), Bookstart Plus 93%, (2,748 packs) Treasure chest 100%, (2,950 packs)	BLUE

Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Target youth work programmes to support the transition from childhood to adulthood, particularly for young people who are disabled, non-attenders at school, drug users or offending.	Single Education Plan	To sustain the reach of youth programmes into 25% of the resident 13-19 population. Target number of contacts 2647 in N&B.	Membership system installed. Youth Service will be providing data by the end of November.	BLUE
Provide and deliver the summer Reading Challenge to children and adults.	LHTS	Improve retention and completion rates on 2004/05.	As previously reported, a few libraries did improve retention and completion rates, but overall the response and completion rates were down, both in Nuneaton and Bedworth and county-wide. This is partly attributed to our running the Children's and Adults' reading challenges at the same time. This was a trial, and is unlikely to be repeated.	RED
Continue the implementation of the actions and initiatives in the Museum Strategic Plan.	LHTS	<ul style="list-style-type: none"> • County Record Office (in association with Nuneaton Library) – implement next stage of George Eliot collection project (subject to successful bid for external funding). • LHTS Local Studies Liaison Group to hold 1 event in the area. • On the Road Exhibitions – minimum 2 placements in area. 	Funding bid successful. High quality surrogates of all letters now available to the public, originals conserved and deposited at CRO. Further bid submitted to MLAWM (06/07) 'Finding the stories of local people – and how to keep them' event held at Bedworth Library 12 th October 2005 2 exhibitions placed (48 days at venues)	BLUE

Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Start to implement the 10-year vision "Building for the Future" arising from the Best Value Review of Libraries.	LHTS	Deliver Best Value Action Plan to achieve long-term organisational changes 2005-8. Service becomes excellent and meets needs of Warwickshire communities.	Final report not presented, overtaken by corporate changes in WCC. Outcomes of review being incorporated into improvement programme.	RED
Work with partners to secure funding to enhance Library and Heritage buildings and improve the range and quality of services delivered.	LHTS	<ul style="list-style-type: none"> • Consult upon and finalise specification for library facility in proposed Camp Hill Village Centre • Develop and consult on specification for proposed new Nuneaton Library as part of Masterplan priority project 	<ul style="list-style-type: none"> • Outline specification developed for incorporation in Development brief. • Consultation not yet viable pending clarification of wider issues 	BLUE
				■
Maintain and increase usage levels of Library and Information services through performance management and target setting	LHTS	<ul style="list-style-type: none"> • Increase lending by 1.5 % • Increase visits by 3% • Increase public use of computers in libraries to 65% of availability 	<ul style="list-style-type: none"> • Lending in the whole division down 3.8%, but up at Stockingford and Keresley. Recent growth at Nuneaton hopeful for new year • Visits up by 0.7%, mainly due to Stockingford and Bulkington. Improved trend in second half of year at Nuneaton, Bulkington, Bedworth Heath, Keresley. • IT usage statistics not yet available 	RED
				RED
				■
Review local arrangements for Advice and Guidance through the Community Learning Partnership	LHTS	Nuneaton Library achieves the Matrix standard.	Not pursued because of instability and changes among partner organisations.	■

Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Begin the Oral History project supported by the Area Committee	LHTS	Researcher appointed, participants recruited – 50 targeted interviews transcribed and documented by December 2007.	Researcher appointed, Steering Group and Reference Group established, equipment purchased, copyright and indexing processes agreed, launch planned and project plan on target. First interviews completed April 2006	BLUE

Promote Lifelong Learning and Personal Development

C. Promote the access and inclusion of all learners, whilst taking positive action to meet the needs, and accelerate the progress and achievements of our most disadvantaged learners.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Remove barriers to achievement through improving inclusive practices in schools and LEA policies.	Single Education Plan	<ul style="list-style-type: none"> • Children's needs are assessed and where statements are required 96% are issued within 18 weeks (excluding statutory exceptions). • To develop an additional provision at Exhall Grange for secondary aged pupils with an Autistic Spectrum Disorder. • Strengthen ECOS provision for Out of School pupils. • Open two new generic support schools, Oak Wood Primary and Secondary in Nuneaton serving N&B area. • Dyslexia support centre established at Race Leys School in Bedworth working towards dyslexia friendly status. • Dyslexia training strategy will provide accredited training for one teacher in each secondary school in N&B together with training for TAs. 	<ul style="list-style-type: none"> • Achieved • Set up/established, staff appointed. Some pupils have been admitted. • Deputy to Service has been appointed. Teacher Staffing levels have increased to deliver on-line education. Additional Teaching Assistants appointed. • Schools have opened, but will not be on new school site until January 2006. • Centre established. • Achieved 	GREEN
				BLUE
				BLUE
				RED
				GREEN
				GREEN
Improve behaviour in schools.	Single Education Plan	<ul style="list-style-type: none"> • LABSS subscriptions increased in N&B area • N&B schools level of exclusion in line with the county target level of 1 permanent exclusion per 1000 pupils 	<ul style="list-style-type: none"> • LABSS subscriptions have remained at same level. • No complete data available at this time. 	RED

Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Improve education of vulnerable children.	Single Education Plan	<ul style="list-style-type: none"> Strengthen Traveller and Teenage Pregnancy teams in N&B area. All Looked After Children have Personal Education Plans. Percentage of half days total non-attendance in N&B schools falls, in line, with county target of 4% primary, and 6% secondary schools. N&B in line with county target that No children in public care (LAC) are educated out of school. 	<ul style="list-style-type: none"> Benefited from increased staffing from ECOS. Yes Not yet reported. Not achieved. 	BLUE
				GREEN
				RED
Fulfil statutory responsibilities in relation to Equalities.	Single Education Plan	<ul style="list-style-type: none"> All N&B schools have race equality policies assured by the Education department by March 2006. All N&B schools are reporting racial incidents to the LEA. AEO represent Education Department on area based multi agency race equality group. N&B schools are encouraged to participate in ICCS festivals. 	<ul style="list-style-type: none"> Audit of policies has been delayed due to Race Relation officer vacancy, under way now appointment has been made N&B schools reporting racial incidents Current representation being reviewed in terms of multi-agency groups within N&B area All schools encouraged to participate with 25 schools in June festival and mini Northern area festival in Autumn term established to encourage greater involvement from northern area 	RED
				GREEN
				BLUE
				BLUE

Promote Lifelong Learning and Personal Development

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Undertake diversity and specialist projects such as extended schools and the further development of coherent services for learners	Single Education Plan	<ul style="list-style-type: none"> • WWII Lottery Fund reminiscence project in east Bedworth and west Nuneaton. 	<ul style="list-style-type: none"> • WW2 Lottery Fund project fulfilled: 4 schools in West Nuneaton and 4 in East Bedworth working with volunteer WW2 survivors/veterans, artists and the community. 	GREEN
		<ul style="list-style-type: none"> • Public art project undertaken in Nuneaton. 	<ul style="list-style-type: none"> • Public Arts project in Stockingford ongoing - completion by autumn/winter 05. 	GREEN
		<ul style="list-style-type: none"> • N&B schools participating in Stratford at Complete Works festival. 	<ul style="list-style-type: none"> • Nun/Beds Schools in Stratford Festival: All schools offered RSC training, about 20 booked on to perform at the Festival already. 	GREEN
		<ul style="list-style-type: none"> • N&B schools will participate in Gifted and talented Dance project and in two drama tours on gender and arson issues. 	<ul style="list-style-type: none"> • 2 Nun/Beds schools are hosting, and 8 have sent students to, Gifted and Talented Dance; the Special School is involved in Dance and Drama for the Arts Zone Festivals for special schools; 2 schools are receiving the Arson drama, and 9 experienced the gender drama. 	GREEN

Promote the Health and Social Care of our Citizens

A. Promote a better quality of life, independence and social inclusion for older people, refocusing the delivery of older people's services through strategic partnerships.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Avoid charges levied under the Community Care Delayed Discharges Act and invest savings to further reduce delayed discharges from hospital.	Social Services	Weekly monitoring of delayed transfers of care at the George Eliot Hospital and for North Warwickshire PCT (ongoing).	Weekly monitoring in place, which informs half-yearly delayed transfers reports. Delays at GEH are running at a rate, which is significantly better than the target performance ie an average for all delays of 4.5 per week against a target of 13.	GREEN
		Establish enhanced system for monitoring reimbursable delayed transfers of care at the George Eliot Hospital by September 2005.	Some slippage – system being piloted at St Cross and now expected to be rolled out to GEH in 2006 / 07	RED
		Introduce new home care hospital discharge service by 31 March 2006.	New specialist Hospital discharge home care service will not now be introduced in Nuneaton & Bedworth until 2006/07. It is being piloted in Warwick District prior to roll out.	RED
Continue to modernise our home care and other community support services to help older people to live at home, and to improve the quality of domiciliary services.	Social Services	New specialist dementia home care service to be made available to Nuneaton and Bedworth residents by May 2005.	Tender awarded (Sevacare) and service in place	GREEN
		To make available new in-house specialist social reablement and fast response home care services in Nuneaton and Bedworth by 31 March 2006. Implement action plan from Phase 1 of the SSD Community & Voluntary sector review by March 2006.	System being piloted in Nuneaton.	GREEN

Promote the Health and Social Care of our Citizens

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase the capacity of residential, day-care or domiciliary services and align to give older people more choice.	Social Services	To progress land development for additional care home capacity in Mancetter, which will provide facilities for Nuneaton and Bedworth residents (ongoing).	<p>It is envisaged that the multi-agency North Warwickshire Mancetter development will include Care Home provision for those with dementia, Extra Care Housing and staff supported accommodation for those with Learning & Physical Disability. Office accommodation for the Community Mental Health Team is also being considered.</p> <p>This development will be project managed using Prince 2 methodology. This means the development will be undertaken in priority stages and approved at Board level throughout its estimated 2-3 year timescale. A project manager has been appointed to co-ordinate and oversee its' development.</p>	BLUE
Progress an analysis of social care need for adults.	Social Services	To undertake an analysis of need and produce a statement of intent for adult social care, on a pilot basis, in the Camp Hill area of Nuneaton by 31 March 2006.	<p>Camp Hill Needs analysis completed and presented to LAMBS September 2005. Awaiting clarification of follow up work required.</p> <p>Adult Social Services Input to Housing Needs Strategy arranged</p>	GREEN GREEN

Promote the Health and Social Care of our Citizens

B. Reduce Health Inequalities across the County through targeting the most disadvantaged.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase in the number of schools working towards a Warwickshire Health Promotion Schools Scheme accreditation.	Single Education Plan	All N&B schools with 20% or more FSME to have achieved level 3 status of the National Healthy School standard by March 2006. A number of schools have already reached level 3. Those planned to meet the level in coming year are: Manor Park, Camp Hill Primary, Middlemarch, St Michael's Primary, Stockingford Infants, Stockingford Juniors, Griff and Leyland Special schools are also in proposal although Oak Wood schools will replace them in Sept 05.	Current number of accredited schools in N&B: 18 (1 pending). Since November two currently accredited schools have also gained a higher level accreditation Current number of schools working with WHPSS in N&B: 28	GREEN
Smoke alarm and fire safety advice: a. Increase smoke alarm ownership (focus on disadvantaged groups) b. Increase access to community fire safety education, advice and guidance (focus on disadvantaged groups)	Fire & Rescue WFRS Service Plan – N&B Area Risk Team	<ul style="list-style-type: none"> 450 home fire safety checks carried out in domestic properties. Smoke alarms fitted where necessary. 50 home fire safety checks carried out in Houses of Multiple Occupation. 	A total of 508 HFSC have been achieved in the Area that includes the targeting of high-risk groups, and is inclusive of smoke detector fitting.	BLUE

Promote the Health and Social Care of our Citizens

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Enhance the environment of our towns and streets to benefit the health, safety, social and economic vitality of our communities (LPSA2).	PTES	LPSA 2 is awaiting agreement with ODPM	A LPSA 2 has not been agreed for street scene.	■

Improve the Environment

A. Promote and implement transport policies and targets, which balance the needs of people, businesses and the environment

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Progress the major schemes identified in the Local Transport Plan.	PTES	Nuneaton Development Project Phase 3 – Start construction	<p>1. At year-end, DfT offered to increase the allocation for Phase 3 subject to WCC funding the shortfall in order to complete the scheme. Availability of the match funding has not yet been determined.</p> <p>2. Scope of scheme for Phase 3 will not be actioned until funding is identified.</p>	RED
Continue the programme to take parking enforcement into local authority control.	PTES	Decriminalised parking enforcement implemented in Nuneaton in 2005/06	<u>Nuneaton</u> - this was put on hold by a decision of Nuneaton & Bedworth Area Committee in January 2006 following a negative response to public consultation about introducing new resident parking zones and on-street pay-and-display. No new date has been set.	■
Reduce number of car journeys to and from school by pupils, by supporting 32 schools across the county in the development of School Travel Plans.	PTES	Support a minimum of 6 schools in preparing School Travel Plans	8 schools completed and submitted school travel plans	BLUE

Improve the Environment

B. Minimise household waste and increase rates of recycling and composting

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Develop waste minimisation projects.	PTES	Support the setting up of a furniture re-use project	Trial period for the project started in September 2005. The project has been very successful in the initial 6 months with 21.37 tonnes of waste goods (406 items) collected and 6.14 tonnes (308 items) delivered to charitable institutions	BLUE
Implement actions to achieve recycling targets (LPSA2).	PTES	<ul style="list-style-type: none"> • Carry out education programme to 10,000 homes within the Authority • To decide long term arrangements for the provision of a recycling centre to serve Nuneaton and Bedworth. 	<ul style="list-style-type: none"> • Full education programme to the 10,000 homes completed by December 2005 	GREEN
			<ul style="list-style-type: none"> • A number of possible sites have been identified but a preferred site has yet to be selected. 	RED

Reduce Crime and Improve the Safety of the Community

A. Reduce crime and the fear of crime through implementing the Council's Crime and Disorder Strategy

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement a strategy for WCC's contribution to reducing crime and disorder.	Chief Executives	Identify specific actions that WCC departments can make to each crime and disorder priority as set out in the Crime and Disorder and Drugs Misuse Strategy by June 2005. Ensure N&B Crime, Disorder and Drugs Misuse Strategy is compatible with and complementary to the Corporate Crime and Disorder Strategy by May 2005.	The Corporate Crime and Disorder Strategy is being implemented and the actions within it area compatible with the Nuneaton and Bedworth Crime and Disorder Strategy.	BLUE
		Ensure N&B CRDP Strategy is consistent with and supportive of the 4 LPSA2 targets for reducing crime by end of April 2005.	The Nuneaton and Bedworth Crime and Disorder Strategy is also consistent with the LPSA2 targets	BLUE
Implement new arrangements for contributing to Crime and Disorder Reduction Partnerships.	Chief Executives	Ensure appropriate attendance at every CRDP meeting and sub group meetings – 100% attendance by March 2006. Ensure appropriate Elected Member representation on CRDP and provide support to that role – June 2005.	Cllr Hicks attends and Chairs the Nuneaton and Bedworth CDRP and is supported by the Area Community Safety Manager. Attendance by both consistent and appropriate.	BLUE
Achieve Section 17 statutory responsibilities - building consideration of crime and disorder issues into mainstream services.	Chief Executives	Hold crime and disorder reduction awareness sessions with local Elected Members and local Area Managers – first session to be held by October 2005. Provide regular update reports to N&B Area Committee – 2 reports by March 2006.	2 reports made to local Area Managers and 2 sessions held as appropriate with Elected Members. A further report delivered through Area Committee.	BLUE

Reduce Crime and Improve the Safety of the Community

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Support the Council's focus on decreasing alcohol related crime through enforcing the ban on underage purchasing of alcohol.	LHTS	Enforcement activity on the illegal sale of alcohol to children will be focused in the N&B area.	15 attempts to purchase 2 sales made	BLUE
Enforce legislation to tackle doorstep sales/rogue trading and build referral mechanisms to other agencies such as Social Services.	LHTS	(Citizen Panel issue) Develop the e-mail alert system, which will be focused in N&B area, so that identified problems can be passed to more people in the area to give early warnings of doorstep selling activity. Trading Standards will visit identified hotspots to pass on information about how to deal with this type of activity.	Email alerts 77 (countywide) 3 Events – 768 People	GREEN

Reduce Crime and Improve the Safety of the Community

B. Reduce the risk, incidence and effects of fire and non-fire emergencies.

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement the year 2 IRMP action plan in Warwickshire to continue to reduce the risk to the community.	Fire & Rescue	Personnel to carry out visual audits in risk areas – Reduction in number of small fires and deliberate vehicle fires compared to 2004/05.	Deliberate small fires are 7% over target.	RED
			Deliberate vehicle fires are 14% within target. Visual audits are being carried out by operational staff to support the work now being carried out by the Arson & Nuisance Vehicle Task Force. Reduction of small fires continues to be a priority and is now integrated to the objective to reduce criminal damage by arson.	GREEN
Increase smoke alarm ownership.	Fire & Rescue	Carry out 500 Home Fire Safety Checks.	569 HFSC delivered	BLUE
Increase access to community fire safety education, advice and guidance.	Fire & Rescue	Complete Fire safety Education visits to all allocated schools in Nuneaton & Bedworth area.	All schools within the district that are on the programme have been visited within the 12-month period.	BLUE

Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

A. Promote Warwickshire's economy improving the quality of life for the most disadvantaged people

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Implement the 'Building Suitable Neighbourhoods' project and other initiatives to help reduce inequalities in Nuneaton and Bedworth.	PTES	<ul style="list-style-type: none"> • Support projects which create five new jobs and safeguard five others • Assist 10 new community enterprises/ community projects • Commence Phase 3 of the Bedworth Heath Community Centre refurbishment 	<ul style="list-style-type: none"> • 6.5 New community based jobs were created during FY2005/6 as a direct result of BSN intervention. A further 1.7 jobs were safeguarded • A total of 42 Community Enterprise Assists/ Business Assists/Community Projects Supported were achieved over the Financial Year • Phase 3 of the Bedworth Heath Community Centre Refurbishment will be fully handed over on April 30. The new Children's Centre (the major part of Phase 3) is however complete and staff are operating out of their new premises. Bad weather has resulted in the final completion being put back from the original contracted completion date of March 10th. 	BLUE

Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Progress the implementation of the Pride in Camp Hill project.	PTES Pride in Camp Hill Regeneration Strategy and Action Plan 2005/06	<ul style="list-style-type: none"> • Complete 50 more dwellings on the Phase 1 housing development and environmental improvements to the Dingle open space • Achieve detailed planning permission for Phase 2 – Village Centre and start construction work on the Community Buildings • Complete Phase 2 of the Midland Quarry Access and link road and get the road(s) adopted by WCC • Agree and act upon the Residents' Forum Action Plan • Realise the objectives from PinCH Regeneration Strategy and Action Plan 2005/06 	<ul style="list-style-type: none"> • All now complete. • Detailed Planning Permission for Community Building in place and work has started on site and progressing. • All now complete. • All now complete 	BLUE

Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Support new businesses and quality jobs in Nuneaton and Bedworth.	PTES	<ul style="list-style-type: none"> • Review the success of the Eliot Park Innovation Centre and consider the need for further similar initiatives • Support 20 businesses through the Strategic Business Support Package at the Hub Resource Centre in Bedworth 	<ul style="list-style-type: none"> • 13 companies located at the centre with evidence of steady growth and take up. There continues to be an undersupply of flexible work spaces and further investigation is needed to identify opportunities and funding to expand the supply of incubation • In the end we achieved 10 full business assists, which is 50% of our original target. At the mid point of the year we changed our focus to concentrate on increasing the number of people trained at the Hub aiming for a target of 5 Learning Opportunities completed. Each Learning Opportunity is 30 hours of training for an individual. This is a similar target in that the people trained are employed by the companies - so we are in effect still assisting companies, however we wanted to focus more on the individual. We achieved 11 Learning outputs by year-end. 	<div style="background-color: blue; color: white; text-align: center; padding: 5px; font-weight: bold;">BLUE</div> <div style="text-align: center;">■</div>

Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

B. Increase employment opportunities, the employment potential of Warwickshire residents. Also strengthen the local economy's competitive edge

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Progress Business Improvement District (BID) and extend the concept to further Town Centres and to industrial estates.	PTES	Take the Bayton Road Industrial Estate BID forward, aim to complete the Business Plan by June 2005	A working party has been established and a consultant has been appointed who is undertaking a feasibility study. The study is to provide direction on how to go about the process. If a decision is made to go forward with the project then we are aiming to go to a vote in December 2006.	BLUE
Deliver projects to help local people to find local jobs.	PTES	This will impact on Nuneaton	Continuation funding for PEP (including Recruitment Now which is now incorporated into PEP) is secure for at least the next 18 months. Monies secured from external parties such as the Borough councils and Warwickshire Careers service.	BLUE
Support business competitiveness through targeted training and advice.	PTES	This will impact on Nuneaton	We have held 8 seminars at which there has been a total of over 200 attendees. In addition, advice has been provided to 57 companies from all areas within Warwickshire. Achieved. Seminars held at WCC Business Resource Centres and visits made to tenant companies.	BLUE

Develop & Maintain a Vibrant Local Economy which Promotes Employment & Prosperity for all

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Increase business opportunities through providing additional managed business space.	PTES	Commence the extension of the Centenary Business Centre in Nuneaton to provide in total 15 additional business units	CBC Phase 3 delayed due to funding complications with AWM. Expected start date now October 2006 with completion in March 2007	RED
Provide community vocational training.	PTES	Secure continuation funding for the Regeneration Zone Opportunity Centre in Nuneaton and engage with at least 130 new learners of whom 105 will obtain units towards a vocational qualification	Continuation funding for the Regeneration Zone Opportunities Centre also secured from external parties such as Coalfield Regeneration Trust. Expansion to the sites facilities offered also funded through external parties, e.g. AWM and North Warwickshire College. 148 new learners started course last year of whom 118 will obtain units towards a vocational qualification.	BLUE
Nuneaton and Bedworth Town Centres Redevelopment.	Property Services	Focus on redevelopment opportunity centred on the cleared sites of the Magistrates Court and Police Station, Nuneaton.	Project brief due to be completed by 31 August 2006. Developer competition will then be implemented and preferred developer chosen by 31 March 2007.	BLUE

Ensure sound governance of the County Council to provide Accessible, Responsive and Well-Managed Services

A. Modernise the way we deliver service to our customers – developing and implementing a customer access strategy

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Acquire leasehold interest in Kings House, Bedworth for Contact Centre and office accommodation for other departments.	Property Services	Acquire leasehold by 1 September 2005. Use site as a template for future working arrangements.	Leasehold interest acquired. Ingoing works to be completed by 31 July 2006 with phased occupation during August 2006.	BLUE
Expand and develop the Customer Service Centre to maximise the number of council-wide service requests satisfied in one phone call. <i>(Addresses strategic risk 6)</i>	LHTS	Establish CSC at Bedworth Kings House.	Progress through 2005/06 was halted due to the lack of available funding. Development programmes have yet to be determined for 2006/07 as budgets have yet to be agreed. Progress is being made in respect of Kings House with partial availability of space in July.	RED
Develop a joint access strategy through the Warwickshire On-Line Partnership, to support Warwickshire Strategic Plan.	CAMS & LHTS	Establish feasibility of combining electronic community information held by NBBC and Library and Information Service, with support from WOLP.	Solution agreed by partners and funding for implementation approved by WOLP (April 2006)	BLUE

Ensure sound governance of the County Council to provide Accessible, Responsive and Well-Managed Services

B. Improve the public perception of the Council through strengthening our communication and engagement with citizens and stakeholders

Local Action	Service Plan	Local Milestone	Progress/Date	Status
Strengthen the relationship with the voluntary and community sector. <i>(Addresses strategic risk 7)</i>	Chief Executives	Local Lines Newsletter provided to the Voluntary and Community Sector by March 2006.	Autumn issue of Local Lines published in November 2005.	BLUE
Strengthen and focus our partnership working. <i>(Addresses strategic risk 7)</i>	Chief Executives	Prepare and implement an area strategy that serves to co-ordinate the work of divisions across the Chief Executive's Department by November 2005.	The New Ways of Working Programme has superseded this aspect of work.	■
Promote strong democratic and corporate governance.	Chief Executives	Production of a regular Area Manager's Briefing Sheet.	Area Manager's Briefing Sheets issued as when information is available.	BLUE